



# Fresher's Week Report 2018

Gary Mulcahy – 23<sup>rd</sup> October 2018



## Introduction

The Student Residential Services and Community Relations Office (SRSCRO) is tasked with the administration and consideration of all Campus Watch cases. Campus Watch will only consider complaints against current UCC Students where allegations of a breach in the 'UCC Student Rules' have been made in an official capacity.

All complaints for alleged anti-social behaviour regarding registered UCC students were made to the SRSCRO through written complaint forms from local residents and An Garda Síochána.

Fresher's Week 2018 took place from Sunday September 9<sup>th</sup> to Thursday September 13<sup>th</sup> 2018.

## Incidents Types & Procedure

Garda Referral – Gardaí may confiscate a students' UCC ID card. Student cards are sent to the SRSCRO with a Garda incident report outlining the alleged anti-social incident.

Local Resident Complaint – Local residents have the option of making a formal written complaint to Campus Watch with regard to the alleged anti-social behaviour of suspected UCC student(s). The majority of local resident complaints arise where students reside in private rented accommodation.

## Incidents Reported

UCC Campus Watch received 3 formal complaints from local residents and 17 formal referrals from members of An Garda Síochána, which are dated during Fresher's Week 2018.

These 20 complaints involve 37 UCC students. All of these students were referred to the First Stage of Campus Watch – Informal Resolution. The majority of whom accepted that their behaviour was unacceptable, showed remorse and paid a charitable contribution (*See Diagram 1 for resolution options*). A total of €700 has been contributed, from incidents during Fresher's Week, to help students in hardship. It is also possible that we will receive more charitable contributions as soon as all complaints have been fully resolved.

Status	Cases
Informal Resolutions Complete	19
Informal Resolutions Ongoing	1

*Table 1: The current status of the 20 cases during Fresher's Week 2018*

The students involved in these 20 complaints make up 0.3% of the overall student population in UCC.

The following table shows the progressive decline in the amount of complaints to UCC during week long events in the last 12 months.

	Freshers '17	R&G '18	Freshers '18
SUNDAY	7	2	8
MONDAY	15	4	6
TUESDAY	5	16	2
WEDNESDAY	6	10	3
THURSDAY	14	4	1
FRIDAY	2	1	0
<b>Total</b>	<b>49</b>	<b>37</b>	<b>20</b>

Table 2: The number of formal complaints to Campus Watch during Raise and Give Week 2018 and Fresher's Week 2017 & 2018

### Student Community Support

Student Community Support (SCS) is organised and managed by the UCC Students' Union. The SCS operator received a total of 32 calls/texts from local residents during Fresher's Week 2018. These calls were answered between 8pm and 4am from Sunday 9<sup>th</sup> September to Thursday 13<sup>th</sup> September (inclusive) by a member of the SCS. The following table, which has been supplied by the UCC Students' Union, shows a marked reduction in the amount of calls/texts compared to Fresher's Week 2017 and Raise and Give Week 2018 (See Table 3).

	FRESHERS 2017	R&G 2018	FRESHERS 2018
SUNDAY	9	16	9
MONDAY	16	8	5
TUESDAY	8	12	7
WEDNESDAY	10	4	5
THURSDAY	15	19	6
<b>TOTAL</b>	<b>58</b>	<b>59</b>	<b>32</b>

Table 3: Comparison of calls/texts made to the Student Community Support during Fresher's Week 2018

## Acknowledgement

The reduction in formal complaints to UCC, and the overall reduction in anti-social behaviour, is attributed to the ongoing collaboration between An Garda Síochána, local resident association groups, local business owners, UCC, the UCC Students' Union and our students. Through positive and meaningful collaboration, we can continue to reaffirm the importance of respect and responsibility within the local and wider community.

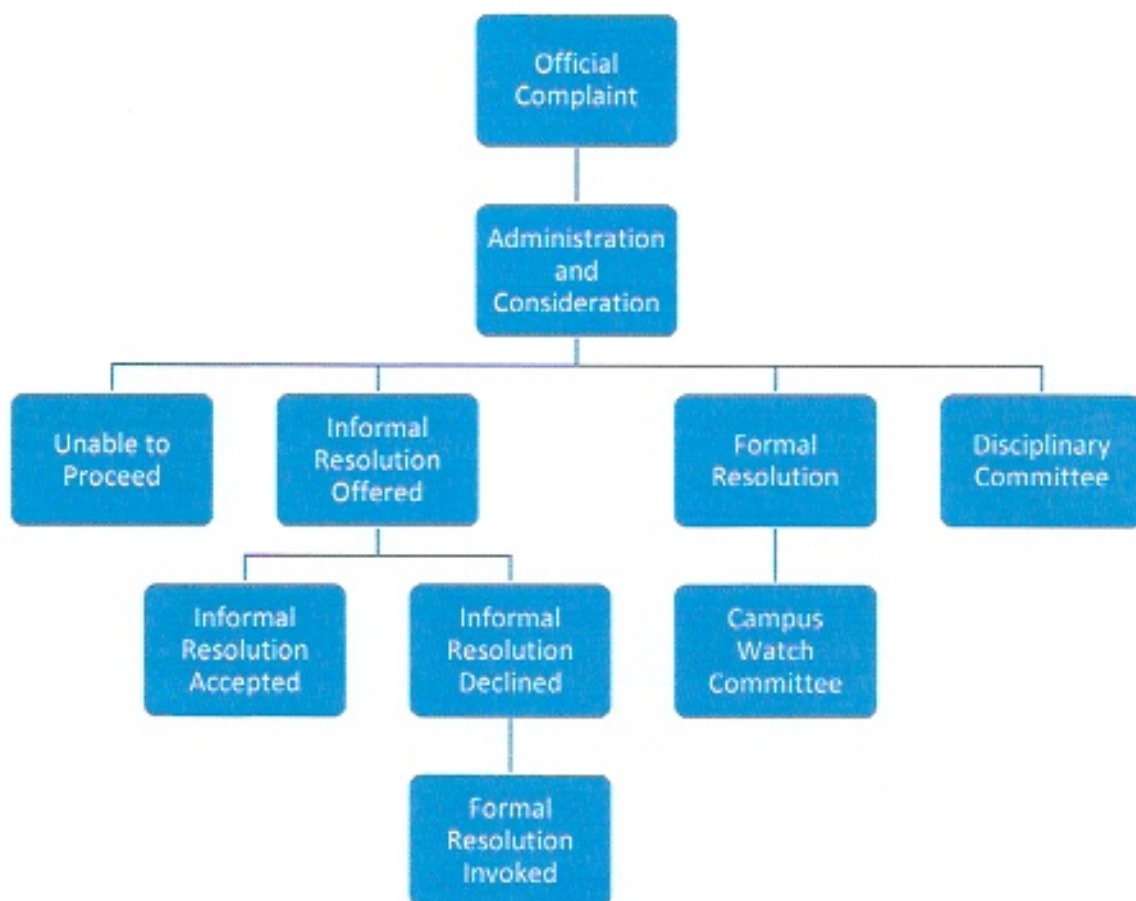


Diagram 1: Campus Watch resolution options